CORPORATE POLICY

QUALITY POLICY

Liftronic Pty Limited (Liftronic) is the largest fully owned and managed Australian lift and escalator company. Liftronic uses its experience and flexibility to supply, install, maintain, and refurbish vertical, horizontal and inclined transport systems.

Liftronic is committed to meeting or exceeding the needs and expectations of its customers and continually improve its products, services and the effectiveness of its Integrated Management System. To achieve our quality objectives, we have implemented an Integrated Management System, which complies with the quality management system requirements of ISO 9001:2015.

To implement this policy Liftronic:

- Ensures compliance with all applicable requirements including: statutory obligations, standards and specifications
- Provides a framework for setting quality objectives and the resources needed to achieve them
- Monitors, evaluates and continually improve our Integrated Management System performance by means of assessments and audits
- Conducts periodic management review of the Integrated Management System to ensure its continuing suitability, adequacy and effectiveness
- Identifies, monitors and treats risks associated with the quality of our services and products

And all Liftronic employees and its sub-contractors:

- Follows established procedures of the Integrated Management System
- Complies with or exceeds relevant standards of statute
- Recommends changes for improvement of the system and communicate as appropriate
- Strives to deliver reliable and durable products and services in the most efficient approach possible

Milan Debelak
Managing Director
Liftronic Pty Ltd
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